

# **AHRQ Surveys on Patient Safety Culture™ (SOPS®) Hospital Survey Version 2.0**

**With Supplemental Items on:**

- 1) Health Information Technology Patient Safety**
- 2) Workplace Safety**
- 3) Value and Efficiency**

## **Survey Data File Specifications**

## Survey Data File Specifications

These specifications are for preparing your respondent-level data from the AHRQ Surveys on Patient Safety Culture™ (SOPS®) Hospital Survey with the

- Health Information Technology (Health IT) Patient Safety Supplemental Items,
- Workplace Safety Supplemental Items, and/or
- Value and Efficiency Supplemental Items.

The instructions below tell you how to prepare your Excel data file for submission to the Hospital Survey on Patient Safety Culture Database.

If you **do not** have Health Information Technology Patient Safety, and/or Workplace Safety, and/or Value and Efficiency Supplemental Items data, please leave the survey data fields blank for those variables (HIT1 – HITE1, WPA1 – WPH1, VEA1 – VEF4). If you **do not** have any supplemental items, please use the SOPS Hospital Survey Version 2.0 Survey Data File Specifications.

### **INSTRUCTIONS (Excel File Only):**

**Step 1:** Include a header row with the variable name for each column.

**Step 2:** Submit individual survey response data using the response values indicated in this document (beginning on page 4).

**Step 3:** Check your data before for the following things:

- **SKIP PATTERN**

When using the SOPS Hospital Survey with the Health Information Technology Patient Safety Supplemental Items added, there is one skip pattern in the survey:

- If a respondent answers 2= No, to question HIT1, “Do you use your hospital’s Electronic Health Record (EHR) system(s) to enter or review patient information?”, then questions HIT A1 – HITE1 should be blank.

- **OUT-OF-RANGE VALUES**

You should clean your data before submitting to the database to ensure that there are no out-of-range values and that the data submitted are free from error. Make sure all response values match the response value for the question.

- **REVERSE CODED ITEMS**

Do not submit reverse coded data on the survey’s negatively worded items—simply submit each individual’s unmodified responses to the survey items.

- *For example*, survey item A3, “Staff in this unit work longer hours than is best for patient care.” is negatively worded, but the data should be submitted so that 1=Strongly disagree and 5=Strongly agree, as originally indicated in the survey, as follows:

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- 1=Strongly Disagree
- 2=Disagree
- 3=Neither Agree nor Disagree
- 4=Agree
- 5=Strongly Agree

- *For example*, survey item C7, “In this unit, staff are afraid to ask questions when something does not seem right.” is negatively worded, but the data should be submitted so that 1=Never and 5= Always, as originally indicated in the survey, as follows:

- 1= Never
- 2= Rarely
- 3= Sometimes
- 4= Most of the time
- 5= Always

- **DO NOT SUBMIT RECODED DATA ON ANY SURVEY ITEM.**

The only exception to this recoding rule is noted below regarding modified work areas and staff position for survey item SP (staff position) and WA (unit/work area):

- *If your hospital modified or added new staff position or unit/work area categories on your survey, you MUST RECODE your specific staff positions/unit-work areas back to the survey’s original work area/staff position categories (a through n). If you added staff positions/unit-work areas that do not match any of the survey’s original work areas/staff positions, code your specific work areas/staff positions as “OTHER” before submitting your data. If you are unable to map them to the survey response values then please leave them blank.*

- **OTHER, PLEASE SPECIFY TEXT**

Do not include Other-Please Specify data (questions “What is your position in this hospital?” -SP and “What is your primary unit or work area in this hospital?” - WA, and “Your Comments”). While you may find it useful to review this text, it should not be submitted to the Database.

- **SPANISH VERSION OF THE HSOPS**

Please indicate which respondents (if any) completed a Spanish version of the safety culture survey, if you have this information available. You should do so by adding an ‘S’ to the Individual Unique Record ID (UNIQUEID), e.g. 001S

- **OTHER LANGUAGE VERSION OF THE HSOPS**

Please indicate which respondents (if any) completed the safety culture survey in a language that was not English or Spanish, if you have this information available. You should do so by adding an ‘N’ to the Individual Unique Record ID (UNIQUEID), e.g. 002N

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| <b>Record Identifier</b>    | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>  |
|-----------------------------|----------------------|------------------------|--|
| Site ID                     | SITEID               | Column A               | If you are submitting data for multiple hospitals, then each site should have a unique Site ID. If you have data for only one hospital, then its Site ID can be 1. The Site ID can be any arbitrary number of your choice.   |
| Individual Unique Record ID | UNIQUEID             | Column B               | Each individual record in the dataset should have a unique ID, e.g. 001, 002, 003. The unique ID can be any arbitrary number of your choice and should be different for each respondent. NOTE: If an individual completed a Spanish survey, add an ‘S’ at the end of the Record ID, e.g. 001S. If an individual completed a survey in another language other than English or Spanish, add an ‘N’ at the end of the Record ID, e.g. 002N. |

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**Your Staff Position and Your Unit/Work Area**

| <b>Survey Question</b>                     | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. What is your position in this hospital? | SP                   | Column C               | 1 = Advanced Practice Nurse (NP, CRNA, CNS, CNM)<br>2 = Licensed Vocational Nurse (LVN), Licensed Practical Nurse (LPN)<br>3 = Patient Care Aide, Hospital Aide, Nursing Assistant<br>4 = Registered Nurse (RN)<br>5 = Physician Assistant<br>6 = Resident, Intern<br>7 = Physician, Attending, Hospitalist<br>8 = Dietitian<br>9 = Pharmacist, Pharmacy Technician<br>10 = Physical, Occupational, or Speech Therapist<br>11 = Psychologist<br>12 = Respiratory Therapist<br>13 = Social Worker<br>14 = Technologist, Technician (e.g., EKG, Lab, Radiology)<br>15 = Supervisor, Manager, Department Manager, Clinical Leader, Administrator, Director<br>16 = Senior Leader, Executive, C-Suite<br>17 = Facilities<br>18 = Food Services<br>19 = Housekeeping, Environmental Services<br>20 = Information Technology, Health Information Services, Clinical Informatics<br>21 = Security<br>22 = Transporter<br>23 = Unit Clerk, Secretary, Receptionist, Office Staff<br>24 = Other, please specify<br>blank = MISSING |

***TEXT FOR OTHER, PLEASE SPECIFY [SP, item 24]\* - DO NOT SUBMIT TO DATABASE***

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| <b>Survey Question</b>                                      | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>  |
|---|----------------------|------------------------|--|
| 2. What is your primary unit or work area in this hospital? | WA                   | Column D               | 1 = Many different hospital units, No specific unit<br>2 = Combined Medical/Surgical Unit<br>3 = Medical Unit (Non-Surgical)<br>4 = Surgical Unit<br>5 = Cardiology<br>6 = Emergency Department, Observation, Short Stay<br>7 = Gastroenterology<br>8 = ICU (all adult types)<br>9 = Labor & Delivery, Obstetrics & Gynecology<br>10 = Oncology, Hematology<br>11 = Pediatrics (including NICU, PICU)<br>12 = Psychiatry, Behavioral Health<br>13 = Pulmonology<br>14 = Rehabilitation, Physical Medicine<br>15 = Telemetry<br>16 = Anesthesiology<br>17 = Endoscopy, Colonoscopy<br>18 = Pre Op, Operating Room/Suite, PACU/Post Op, Peri Op<br>19 = Pathology, Lab<br>20 = Pharmacy<br>21 = Radiology, Imaging<br>22 = Respiratory Therapy<br>23 = Social Services, Case Management, Discharge Planning<br>24 = Administration, Management<br>25 = Financial Services, Billing<br>26 = Human Resources, Training<br>27 = Information Technology, Health Information Management, Clinical Informatics<br>28 = Quality, Risk Management, Patient Safety<br>29 = Admitting/Registration<br>30 = Food Services, Dietary<br>31 = Housekeeping, Environmental Services, Facilities<br>32 = Security Services<br>33 = Transport<br>34 = Other, please specify |

*TEXT FOR OTHER, PLEASE SPECIFY [WA, item 34]\* - DO NOT SUBMIT TO DATABASE*

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**SECTION A: Your Unit/Work Area**

| Survey Question   | Variable Name | Column Position | Value Labels  |
|---|---------------|-----------------|---|
| 1. In this unit, we work together as an effective team.   | A1            | Column E        | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. In this unit, we have enough staff to handle the workload.   | A2            | Column F        | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. Staff in this unit work longer hours than is best for patient care.                                      | A3            | Column G        | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 4. This unit regularly reviews work processes to determine if changes are needed to improve patient safety. | A4            | Column H        | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 5. This unit relies too much on temporary, float, or PRN staff.   | A5            | Column I        | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

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| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|---|----------------------|------------------------|---|
| 6. In this unit, staff feel like their mistakes are held against them.                                    | A6                   | Column J               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 7. When an event is reported in this unit, it feels like the person is being written up, not the problem. | A7                   | Column K               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 8. During busy times, staff in this unit help each other.   | A8                   | Column L               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 9. There is a problem with disrespectful behavior by those working in this unit.                          | A9                   | Column M               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 10. When staff make errors, this unit focuses on learning rather than blaming individuals.                | A10                  | Column N               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 11. The work pace in this unit is so rushed that it negatively affects patient safety.                    | A11                  | Column O               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |



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| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 12. In this unit, changes to improve patient safety are evaluated to see how well they worked. | A12                  | Column P               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 13. In this unit, there is a lack of support for staff involved in patient safety errors.      | A13                  | Column Q               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 14. This unit lets the same patient safety problems keep happening.                            | A14                  | Column R               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

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**SECTION B: Your Supervisor, Manager, or Clinical Leader**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. My supervisor, manager, or clinical leader seriously considers staff suggestions for improving patient safety.                  | B1                   | Column S               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. My supervisor, manager, or clinical leader wants us to work faster during busy times, even if it means taking shortcuts.        | B2                   | Column T               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. My supervisor, manager, or clinical leader takes action to address patient safety concerns that are brought to their attention. | B3                   | Column U               | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

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**SECTION C: Communication**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. We are informed about errors that happen in this unit.  | C1                   | Column V               | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. When errors happen in this unit, we discuss ways to prevent them from happening again.                      | C2                   | Column W               | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. In this unit, we are informed about changes that are made based on event reports.                           | C3                   | Column X               | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 4. In this unit, staff speak up if they see something that may negatively affect patient care.                 | C4                   | Column Y               | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 5. When staff in this unit see someone with more authority doing something unsafe for patients, they speak up. | C5                   | Column Z               | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

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| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|---|----------------------|------------------------|---|
| 6. When staff in this unit speak up, those with more authority are open to their patient safety concerns. | C6                   | Column AA              | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 7. In this unit, staff are afraid to ask questions when something does not seem right.                    | C7                   | Column AB              | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**SECTION D: Reporting Patient Safety Events**

| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|---|----------------------|------------------------|---|
| 1. When a mistake is <u>caught and corrected before reaching the patient</u> , how often is this reported?                | D1                   | Column AC              | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. When a mistake reaches the patient and <u>could have harmed the patient, but did not</u> , how often is this reported? | D2                   | Column AD              | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. <u>In the past 12 months</u> , how many patient safety events have <u>you</u> reported?                                | D3                   | Column AE              | a = None<br>b = 1 to 2<br>c = 3 to 5<br>d = 6 to 10<br>e = 11 or more<br>blank = MISSING  |

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**SECTION E: Patient Safety Rating**

| <b>Survey Question</b>                                       | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. How would you rate your unit/work area on patient safety? | E1                   | Column AF              | 1 = Poor<br>2 = Fair<br>3 = Good<br>4 = Very Good<br>5 = Excellent<br>blank = MISSING |

**SECTION F: Your Hospital**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. The actions of hospital management show that patient safety is a top priority                 | F1                   | Column AG              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. Hospital management provides adequate resources to improve patient safety                     | F2                   | Column AH              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. Hospital management seems interested in patient safety only after an adverse event happens    | F3                   | Column AI              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 4. When transferring patients from one unit to another, important information is often left out. | F4                   | Column AJ              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

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| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 5. During shift changes, important patient care information is often left out                | F5                   | Column AK              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 6. During shift changes, there is adequate time to exchange all key patient care information | F6                   | Column AL              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

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**Health Information Technology (Health IT) Patient Safety Supplemental Items**

*If you **did not** administer the SOPS Health IT Patient Safety Supplemental Items you may leave columns AM - BB blank (with the exception of variable names in the header row), and skip to Workplace Safety Supplement Items: Protection From Workplace Hazards on page 19, Value and Efficiency Supplemental Items: Empowerment To Improve Efficiency on page 25, or the Background Questions on page 31.*

| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>                  |
|---|----------------------|------------------------|--------------------------------------|
| Do you use your hospital's Electronic Health Record (EHR) system(s) to enter or review patient information? | HIT1                 | Column AM              | 1 = Yes<br>2 = No<br>blank = MISSING |

**If question HIT1 (Column AM) = 2 (NO), then skip to Workplace Safety Supplemental Items: Protection From Workplace Hazards on page 19, Value and Efficiency Supplemental Items: Empowerment To Improve Efficiency on page 25 or the Background Questions on page 31.**

**Health IT Patient Safety Supplemental Items: EHR Patient Safety and Quality Issues**

| <b>Survey Question</b>                    | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>  |
|---|----------------------|------------------------|--|
| 1. Information was not complete           | HITA1                | Column AN              | 1 = None<br>2 = 1-5 times<br>3 = 6-10 times<br>4 = 11-20 times<br>5 = 21-50 times<br>6 = More than 50 times<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. Information was not accurate           | HITA2                | Column AO              | 1 = None<br>2 = 1-5 times<br>3 = 6-10 times<br>4 = 11-20 times<br>5 = 21-50 times<br>6 = More than 50 times<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. Important information was hard to find | HITA3                | Column AP              | 1 = None<br>2 = 1-5 times<br>3 = 6-10 times<br>4 = 11-20 times<br>5 = 21-50 times<br>6 = More than 50 times<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

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| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>  |
|---|----------------------|------------------------|--|
| 4. Information was entered into the wrong patient health record | HITA4                | Column AQ              | 1 = None<br>2 = 1-5 times<br>3 = 6-10 times<br>4 = 11-20 times<br>5 = 21-50 times<br>6 = More than 50 times<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 5. Incorrect information was copied and pasted                  | HITA5                | Column AR              | 1 = None<br>2 = 1-5 times<br>3 = 6-10 times<br>4 = 11-20 times<br>5 = 21-50 times<br>6 = More than 50 times<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**Health IT Patient Safety Supplemental Items: EHR System Training**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. We are given enough training on how to use our EHR system           | HITB1                | Column AS              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. Training on our EHR system is customized for our work area          | HITB2                | Column AT              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. We are adequately trained on what to do when our EHR system is down | HITB3                | Column AU              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |



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**Health IT Patient Safety Supplemental Items: EHR and Workflow/Work Process**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. There are enough EHR workstations available when we need them                 | HITC1                | Column AV              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. Our EHR system requires that we enter the same information in too many places | HITC2                | Column AW              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. There are too many alerts or flags in our EHR system                          | HITC3                | Column AX              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**Health IT Patient Safety Supplemental Items: EHR System Support and Communication**

| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|---|----------------------|------------------------|---|
| 1. Problems with our EHR system are resolved in a timely manner | HITD1                | Column AY              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. We are asked for input on ways to improve our EHR system     | HITD2                | Column AZ              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

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| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 3. We are made aware of issues with our EHR system that could lead to errors | HITD3                | Column BA              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**Health IT Patient Safety Supplemental Items: Overall EHR System Rating**

| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|---|----------------------|------------------------|---|
| 1. How satisfied or dissatisfied are you with your hospital's EHR system? | HITE1                | Column BB              | 1 = Very Dissatisfied<br>2 = Dissatisfied<br>3 = Neither Satisfied nor Dissatisfied<br>4 = Satisfied<br>5 = Very Satisfied<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
Survey Data File Specifications**

**Workplace Safety Patient Safety Supplemental Items**

*If you **did not** administer the SOPS Workplace Safety Supplemental Items you may leave columns BC - BX blank (with the exception of variable names in the header row), and skip to Value and Efficiency Supplemental Items: Empowerment To Improve Efficiency on page 25 or the Background Questions on page 31.*

**Workplace Safety Supplemental Items: Protection From Workplace Hazards**

| Survey Question   | Variable Name | Column Position | Value Labels  |
|---|---------------|-----------------|---|
| 1. This unit has effective procedures to protect providers and staff from exposure to hazardous materials, contagious diseases, blood, or other bodily fluids | WPA1          | Column BC       | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. In this unit, providers and staff are provided with the appropriate personal protective equipment (PPE)  | WPA2          | Column BD       | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. In this unit, providers and staff use PPE appropriately  | WPA3          | Column BE       | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
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**Workplace Safety Supplemental Items: Moving, Transferring, or Lifting Patients**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. Equipment or assistive devices are available when needed to help move, transfer, or lift patients in this unit                          | WPB1                 | Column BF              | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. In this unit, staff use equipment or assistive devices when needed to help move, transfer, or lift patients, even if it takes more time | WPB2                 | Column BG              | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. In this unit, enough staff are available when needed to help move, transfer, or lift patients   | WPB3                 | Column BH              | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
Survey Data File Specifications**

**Workplace Safety Supplemental Items: Workplace Aggression**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. In this unit, there is a problem with patients or visitors being <u>physically</u> aggressive toward providers or staff         | WPC1                 | Column BI              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. In this unit, there is a problem with patients or visitors being <u>verbally</u> aggressive toward providers or staff           | WPC2                 | Column BJ              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. In this unit, there are effective policies and procedures to keep providers and staff safe from aggressive patients or visitors | WPC3                 | Column BK              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 4. In this unit, providers and staff are trained on how to deescalate or calm down aggressive behavior from patients or visitors   | WPC4                 | Column BL              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 5. In this unit, there is a problem with providers or staff being <u>verbally</u> aggressive toward other providers or staff       | WPC5                 | Column BM              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
Survey Data File Specifications**

**Workplace Safety Supplemental Items: Supervisor, Manager, or Clinical Leader Support for Workplace Safety**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. My supervisor, manager, or clinical leader regularly monitors the workplace to identify unsafe working conditions for providers and staff | WPD1                 | Column BN              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. My supervisor, manager, or clinical leader encourages providers and staff to report their concerns about workplace safety                 | WPD2                 | Column BO              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. My supervisor, manager, or clinical leader can be trusted to do the right thing to keep providers and staff safe                          | WPD3                 | Column BP              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
Survey Data File Specifications**

**Workplace Safety Supplemental Items: Hospital Management Support for Workplace Safety**

| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|---|----------------------|------------------------|---|
| 1. The actions of hospital management show that the safety of providers and staff is a top priority | WPE1                 | Column BQ              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. Hospital management provides adequate resources to ensure the safety of providers and staff      | WPE2                 | Column BR              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. Hospital management takes action to address provider and staff concerns about workplace safety   | WPE3                 | Column BS              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**Workplace Safety Supplemental Items: Workplace Safety and Reporting**

| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|---|----------------------|------------------------|---|
| 1. I can report my concerns about workplace safety without fear of negative consequences for me | WPF1                 | Column BT              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
Survey Data File Specifications**

**Workplace Safety Supplemental Items: Work Stress/Burnout**

| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|---|----------------------|------------------------|---|
| 1. Using your own definition of “burnout,” please select <u>one</u> of the answers below: | WPG1                 | Column BU              | 1 = I have no symptoms of burnout<br>2 = I am under stress, and don’t always have as much energy as I did, but I don’t feel burned out.<br>3 = I am beginning to burn out and have one or more symptoms of burnout, e.g., emotional exhaustion.<br>4 = The symptoms of burnout that I am experiencing won’t go away. I think about work frustrations a lot.<br>5 = I feel completely burned out. I am at the point where I may need to seek help. |

**Workplace Safety Supplemental Items: Overall Rating on Workplace Safety for Providers and Staff**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>  |
|--|----------------------|------------------------|--|
| 1. How would you rate your unit/work area on workplace safety for providers and staff? | WPH1                 | Column BV              | 1 = Poor<br>2 = Fair<br>3 = Good<br>4 = Very Good<br>5 = Excellent |

**Workplace Safety Supplemental Items: Background Questions**

| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|---|----------------------|------------------------|---|
| 1. Overall, how satisfied are you with your job?                                  | WPBQ1                | Column BW              | 1 = Very Dissatisfied<br>2 = Dissatisfied<br>3 = Neither Satisfied or Dissatisfied<br>4 = Satisfied<br>5 = Very Satisfied<br>blank = MISSING                              |
| 2. Are you considering leaving your hospital within the next year, and if so why? | WPBQ2                | Column BX              | 1 = No<br>2 = Yes, to retire<br>3 = Yes, to take another job within healthcare<br>4 = Yes, to take another job outside of healthcare<br>5 = Yes, other<br>blank = MISSING |



**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
Survey Data File Specifications**

**Value and Efficiency Supplemental Items: Empowerment To Improve Efficiency**

*If you **did not** administer the SOPS Value and Efficiency Supplemental Items you may leave columns BY - CW blank (with the exception of variable names in the header row), and skip to the Background Questions on page 31.*

| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|---|----------------------|------------------------|---|
| 1. We are encouraged to come up with ideas for more efficient ways to do our work | VEA1                 | Column BY              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. We are involved in making decisions about changes to our work processes        | VEA2                 | Column BZ              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. We are given opportunities to try out solutions to workflow problems           | VEA3                 | Column CA              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
Survey Data File Specifications**

**Value and Efficiency Supplemental Items: Efficiency and Waste Reduction**

| Survey Question  | Variable Name | Column Position | Value Labels  |
|--|---------------|-----------------|---|
| 1. We try to find ways to reduce waste (such as wasted time, materials, steps, etc.) in how we do our work | VEB1          | Column CB       | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. In our unit, we are working to improve patient flow   | VEB2          | Column CC       | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. We focus on eliminating unnecessary tests and procedures for patients                                   | VEB3          | Column CD       | 1 = Never<br>2 = Rarely<br>3 = Sometimes<br>4 = Most of the time<br>5 = Always<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
Survey Data File Specifications**

**Value and Efficiency Supplemental Items: Patient Centeredness and Efficiency**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. In our unit, we take steps to reduce patient wait time                                  | VEC1                 | Column CE              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. We ask for patient or family member input on ways to make patient visits more efficient | VEC2                 | Column CF              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. Patient and family member preferences have led to changes in our workflow               | VEC3                 | Column CG              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
Survey Data File Specifications**

**Value and Efficiency Supplemental Items: Supervisor, Manager, or Clinical Leader Support for Improving Efficiency and Reducing Waste**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. Recognizes us for our ideas to improve efficiency   | VED1                 | Column CH              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 2. Provides us with reports on our unit performance  | VED2                 | Column CI              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 3. Takes action to address workflow problems that are brought to his or her attention        | VED3                 | Column CJ              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |
| 4. Places a high priority on doing work efficiently <b>without</b> compromising patient care | VED4                 | Column CK              | 1 = Strongly Disagree<br>2 = Disagree<br>3 = Neither Agree nor Disagree<br>4 = Agree<br>5 = Strongly Agree<br>9 = Does Not Apply or Don't Know<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
Survey Data File Specifications**

**Value and Efficiency Supplemental Items: Experience With Activities To Improve Efficiency**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>                  |
|--|----------------------|------------------------|--------------------------------------|
| 1. I received training on how to identify waste and inefficiencies in my work                      | VEE1                 | Column CL              | 1 = Yes<br>2 = No<br>blank = MISSING |
| 2. I helped to map a workflow process to identify wasted time, materials, steps in a process, etc. | VEE2                 | Column CM              | 1 = Yes<br>2 = No<br>blank = MISSING |
| 3. I shadowed/followed patients in this hospital to identify ways to improve their care experience | VEE3                 | Column CN              | 1 = Yes<br>2 = No<br>blank = MISSING |
| 4. I looked at visual displays or graphs to see how well my unit was performing                    | VEE4                 | Column CO              | 1 = Yes<br>2 = No<br>blank = MISSING |
| 5. I made a suggestion to management about improving an inefficient work process                   | VEE5                 | Column CP              | 1 = Yes<br>2 = No<br>blank = MISSING |
| 6. I made a suggestion to management about improving patients' care experiences                    | VEE6                 | Column CQ              | 1 = Yes<br>2 = No<br>blank = MISSING |
| 7. I served on a team or committee to make a work process more efficient                           | VEE7                 | Column CR              | 1 = Yes<br>2 = No<br>blank = MISSING |
| 8. I monitored data to figure out how well an activity to improve efficiency was working           | VEE8                 | Column CS              | 1 = Yes<br>2 = No<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
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**Value and Efficiency Supplemental Items: Overall Ratings**

| <b>Survey Question</b>   | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|--|----------------------|------------------------|---|
| 1. Patient centered: Is responsive to individual patient preferences, needs, and values.   | VEF1                 | Column CT              | 1 = Poor<br>2 = Fair<br>3 = Good<br>4 = Very good<br>5 = Excellent<br>blank = MISSING |
| 2. Effective: Provides services based on scientific knowledge to all who could benefit.    | VEF2                 | Column CU              | 1 = Poor<br>2 = Fair<br>3 = Good<br>4 = Very good<br>5 = Excellent<br>blank = MISSING |
| 3. Timely: Minimizes waits and potentially harmful delays.                                 | VEF3                 | Column CV              | 1 = Poor<br>2 = Fair<br>3 = Good<br>4 = Very good<br>5 = Excellent<br>blank = MISSING |
| 4. Efficient: Ensures cost-effective care (avoids waste, overuse, and misuse of services). | VEF4                 | Column CW              | 1 = Poor<br>2 = Fair<br>3 = Good<br>4 = Very good<br>5 = Excellent<br>blank = MISSING |

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
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**Background Questions**

| <b>Survey Question</b>  | <b>Variable Name</b> | <b>Column Position</b> | <b>Value Labels</b>   |
|---|----------------------|------------------------|---|
| 1. How long have you worked in this <u>hospital</u> ?   | BQ1                  | Column CX              | a = Less than 1 year<br>b = 1 to 5 years<br>c = 6 to 10 years<br>d = 11 or more years<br>blank = MISSING  |
| 2. In this hospital, how long have you worked in your current <u>unit/work area</u> ?         | BQ2                  | Column CY              | a = Less than 1 year<br>b = 1 to 5 years<br>c = 6 to 10 years<br>d = 11 or more years<br>blank = MISSING  |
| 3. Typically, how many hours per week do you work in this <u>hospital</u> ?                   | BQ3                  | Column CZ              | a = Less than 30 hours per week<br>b = 30 to 40 hours per week<br>c = More than 40 hours per week<br>blank = MISSING  |
| 4. In your staff position, do you typically have direct interaction or contact with patients? | BQ4                  | Column DA              | a = YES, I typically have direct interaction or contact with patients<br>b = NO, I typically do NOT have direct interaction or contact with patients<br>blank = MISSING |

*Please feel free to write any comments about patient safety, error or event reporting in your hospital\**  
**- DO NOT SUBMIT ANY OPEN-ENDED COMMENTS TO DATABASE**

\* DO NOT SUBMIT OTHER SPECIFY TEXT OR TEXT ON COMMENTS TO THE DATABASE (ITEM IN SHADED ROW)

**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
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**EXAMPLES OF SUPPLEMENTAL ITEMS EXCEL LAYOUT**

A. An example from the **Health IT Patient Safety Supplemental Items** is displayed below. Columns C - AL are omitted for display purposes.

**Example 1:** Starting from “Do you use your hospital’s Electronic Health Record (EHR) system(s) to enter or review patient information?”

- 1 = Yes
- 2 = No - [GO TO VALUE AND EFFICIENCY ITEMS OR BACKGROUND QUESTIONS]
- blank = Missing

| A      | B        |     | AM   | AN    | AO    | AP    | AQ    | AR    |
|--------|----------|-----|------|-------|-------|-------|-------|-------|
| SiteID | UniqueID | ... | HIT1 | HITA1 | HITA2 | HITA3 | HITA4 | HITA5 |
| 1      | 0001     | ... | 1    | 3     | 2     | 1     | 5     | 4     |

B. An example from the **Workplace Safety Supplemental Items** is displayed below. Columns C - BB are omitted for display purposes.

**Example 1:** Section A: Protection From Workplace Hazards.  
Starting from “This unit has effective procedures to protect providers and staff from exposure to hazardous materials, contagious diseases, blood, or other bodily fluids?”

- 1 = Strongly disagree
- 2 = Disagree
- 3 = Neither agree nor disagree
- 4 = Agree
- 5 = Strongly agree
- 9 = Does Not Apply or Don’t Know
- blank = Missing

| A      | B        |     | BC   | BD   | BE   |
|--------|----------|-----|------|------|------|
| SiteID | UniqueID | ... | WPA1 | WPA2 | WPA3 |
| 1      | 0001     | ... | 1    | 3    | 2    |



**AHRQ SOPS Hospital Survey Version 2.0 With Supplemental Items  
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C. An example from the **Value and Efficiency Supplemental Items** is displayed below. Columns C - BX are omitted for display purposes.

**Example 1:** Section A: Empowerment to Improve Efficiency.

Starting from “We are encouraged to come up with ideas for more efficient ways to work.”

- 1 = Strongly disagree
- 2 = Disagree
- 3 = Neither agree nor disagree
- 4 = Agree
- 5 = Strongly agree
- 9 = Does Not Apply or Don't Know
- blank = Missing

| A             | B               |     | BY          | BZ          | CA          |
|---------------|-----------------|-----|-------------|-------------|-------------|
| <b>SiteID</b> | <b>UniqueID</b> | ... | <b>VEA1</b> | <b>VEA2</b> | <b>VEA3</b> |
| 1             | 0001            | ... | 1           | 3           | 2           |